

ViewSonic®



PT1080 Pen Display User Guide

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website. "Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"

Model No. XÜFÎ Ĝ €

Compliance Information

For U.S.A.

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

For Canada

CAN ICES-3 (B)/NMB-3(B)

CE Conformity for European Countries

C E The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE).



The mark indicates the requirement NOT to dispose the equipment as unsorted municipal waste, but use the return and collection systems according to local law.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.



Important Safety Instructions

1. DO NOT place objects on top of the device, as objects may scratch the screen.
2. DO NOT expose the device to dirty or dusty environments.
3. DO NOT place the device on an uneven or unstable surface.
4. DO NOT insert any foreign objects into the device.
5. DO NOT expose the device to strong magnetic or electrical field.
6. DO NOT expose the device to direct sunlight as it can damage the LCD Screen. Keep it away from heat sources.
7. DO NOT use the device in the rain.
8. Please check with your Local Authority or retailer for proper disposal of electronic products.
9. The device may produce some heat during normal operation or charging. To prevent discomfort or injury from heat exposure, DO NOT leave the device on your lap.
10. POWER INPUT RATING: Refer to the rating label on the device. Only use accessories specified by the manufacturer.
11. DO NOT use any sharp object to tap the screen.
12. Clean the touch screen with a soft cloth. If needed, dampen the cloth slightly before cleaning. Never use abrasives or cleaning solutions.
13. Disconnect the device from an electrical outlet and power off before cleaning the device.
14. DO NOT disassemble the device. Only a certified service technician should perform repair.
15. Users have to use the connection to USB interfaces with USB 2.0 version or higher.

Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr ⁶⁺)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below:

Examples of exempted components are:

1. Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
 - (1) Short length (≤ 500 mm): maximum 3.5 mg per lamp.
 - (2) Medium length (> 500 mm and $\leq 1,500$ mm): maximum 5 mg per lamp.
 - (3) Long length ($> 1,500$ mm): maximum 13 mg per lamp.
2. Lead in glass of cathode ray tubes.
3. Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
4. Lead as an alloying element in aluminium containing up to 0.4% lead by weight.
5. Copper alloy containing up to 4% lead by weight.
6. Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
7. Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectric devices, or in a glass or ceramic matrix compound.

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In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

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Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com.

For Your Records

Product Name:	PT1080 ViewSonic Pen Display
Model Number:	VS16270
Document Number:	PT1080_UG_ENG Rev. 1A 11-23-15
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

USA & Canada: <http://www.viewsonic.com/company/green/recycle-program/>

Europe: <http://www.viewsoniceurope.com/uk/support/recycling-information/>

Taiwan: <http://recycle.epa.gov.tw/recycle/index2.aspx>

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1. Product Summary

1.1 Introduction

- Product name: Tablet PC with Stylus
- Product performance and features: Uses the latest mobile computing technologies from INTEL to achieve higher performance.
- Clear LCD display: This Tablet comes with an IPS LCD display to provide you with crystal clear and fully colored texts and graphics.
- Only use the adapter that comes with the product package for recharging. The use of other adapters may damage the tablet.
- This product uses power supply with 100 to 240V input voltage with an output of 5V DC, 3A.
- Before using the tablet for the first time, recharge the battery for at least 8 hours after exhausting its power to extend battery life span.
- This product uses the Windows operating system. For instructions on the use and applications of the Windows OS, please refer to the <<Windows Operating Guidelines>> released by Microsoft.

1.2 Unpacking and inspections

Please carefully unpack and retrieve the product and its accessories. Please contact your dealer immediately if you find any damaged or missing parts. Please retain the original packaging materials for replacement requirements.

The following accessories should be provided in general

- 1) Tablet
- 2) Adapter
- 3) Stylus
- 4) Stylus tips x 3
- 5) Stylus tip replacement tool
- 6) Quick start guide
- 7) Warranty (Chinese regions only)

1.3 Introducing the parts

(Note: The pictures shown are sample diagrams only.
Please refer to the physical product for the exact details)



- ① Mute ON/OFF button
- ② Power ON/OFF button
- ③ Headphone jack
- ④ Mini HDMI port
- ⑤ TF slot
- ⑥ Micro USB port
- ⑦ Recharger port
- ⑧ USB 2.0 port
- ⑨ USB 2.0 port
- ⑩ Camera
- ⑪ Windows button
- ⑫ POGO keyboard port

Attention: When starting the tablet, press and hold the ESC key to enter the BIOS settings.

2. Common usage rules

2.1 When the computer is not in use

When you're done with your work, you can switch off the computer power or switch the computer to sleep mode.

Computer mode when not in use	Method	Resetting or starting up method
Switch off the power directly	Please refer to the shutdown procedure of the operating system. This will also prevent data loss or software damage. If the system crashes due to hardware or software problems, use the power button to shut down the device.	Use the power button.
Sleep	Use the following method to enter sleep mode according to your Windows settings: A. Use the power button.	Use the power button.

2.2 Screen

To provide visual comfort, your tablet is furnished with an IPS LCD display. The display has a resolution of 1280*800 to offer you outstanding visuals.

Please adhere to the following principles to extend the usage life of the screen:

- Please adjust the screen to the minimum brightness necessary for comfortable viewing.
- If the tablet is to be used on the desk with an externally connected display, please just use the externally connected display and switch off the screen of the tablet.

Attention: To extend your battery life, please adjust the brightness to the minimum level needed for comfortable viewing. This will help reduce the power consumption of the internal light source.

2.3 Magnetic screen

This tablet uses an all-new magnetic screen technology integrated with the tablet display to recreate the original pen-based input experience through a stylus. Users can write e-mails, generate meeting minutes, or jot down lecture notes in their preferred styles. The magnetic screen technology can also provide us with actual painting and graphic design applications.

Unlike conventional capacitive screens, the magnetic screen technology employs backstage designs to prevent display quality and brightness from being affected by the magnetic screen, thereby ensuring optimal visual performance and display effects of the screen.

High translucency also offers the most realistic color quality for generating artistic illustrations, photography, and other professional fields while supporting more intuitive operations. The stylus allows direct tablet operations with the most intuitive usage experience as though the user is drawing directly on a piece of paper.

The stylus is also extremely sensitive and responsive, with specifications that offer zero delay display of pen stroke and speed, accurately assessing and recreating stroke thicknesses with a resolution of up to 1024 lines per inch. This function is combined with the Z-axis sensor function to recreate handwritings, signatures, as well as a most natural and realistic manual drawing experience to better fulfill the needs of professional illustration and digital animation production.

The stylus is also provided with the standard 1024 level pressure sensitivity to accurately transfer the user's personal handwritings and provide a realistic recreation of pen stroke thicknesses. This shall provide us with the most realistic and accurate "original handwriting" input experience.

2.4 Stylus

The manual handwriting system is equipped with a micro-pressure and precision sensor technology with 1024 pressure levels as well as $\pm 45^\circ$ slanting scope in an exclusive-free stylus (does not require recharging) across the entire screen, offering a handwritten experience that is as smooth if not smoother compared to writing on actual paper while easily recreating the user's personal handwriting when writing letters or drawing pictures.

- Using the stylus:
Before using the stylus, slightly tap the tablet display screen with the tip of the stylus. The stylus will then enter operating mode.
- Activating the left mouse button (LMB) function:
Tap and hold the stylus tip on the screen for 3 seconds. The stylus will switch to the LMB function.
- Button: right mouse button (RMB)
When the stylus is in operating mode, press the stylus button to switch to RMB mode.
- Replacing the tip:
 - 1) Use the tip replacement tool to pull out the tip from the stylus.
 - 2) Insert the new tip into the stylus and push it in until it can no longer be moved.

Note: The tip replacement tool is provided with this product.



3. Usage reminders

3.1 Special reminders

To facilitate understanding and for your attention, we will be using the following ratings and special warning texts to notify you of items related to safety or important information in this and subsequent chapters:

[DANGER] - represents extremely hazardous situations that users must be attentive of.

[WARNING] - refers to moderate hazards that users must be attentive of.

[ATTENTION] - refers to minor hazards that users should be attentive of.

[STOP] - refers to dangerous options that must be prohibited.

[REMINDER] - refers to safety or other contents of special importance.

The safety information provided in this chapter is not exhaustive. For your safety and interests, we have referred to the relevant requirements to include part of the product safety information within subsequent chapters of this manual. Please peruse this information thoroughly regardless of where they may be placed.

Also, in addition to reminders that have been labeled with special warning texts, please regard other contents and descriptions of the manual with the same importance and peruse them accordingly.

3.2 Important reminders for using the tablet

Tablet computers are precision products constructed using advanced technologies. Please peruse the following usage reminders in detail:

1) Screen maintenance:

- Do not place heavy items atop the tablet;
- When transporting the tablet in a suitcase or backpack, please make sure that the said suitcase or backpack is not filled with too many things to prevent exerting additional pressure against the tablet bag or the back of the tablet;
- Do not scratch, twist, or hit the touchscreen surface;
- Do not place the screen in environments with temperatures exceeding 40°C or humidity higher than 90%;
- Do not expose the screen to direct sunlight or strong lighting;
- Do not place any item, such as pencils or documents, on the screen as this may damage or scratch the LCD display;
- Do not use corrosive detergents when cleaning the touchscreen as this may damage the display.

- 2) Do not open or dismantle the product casing during use as this may cause data loss or damage. Formatting the hard disk will erase all information stored within, so please prepare a backup copy first. Please maintain a backup copy of important data in other storage devices. This company shall not be held liable for any data loss that may result.
- 3) Safe use of the power source:
 - Ensure that the power supply available at your location is stable and free from interference. If you are unsure about the local electrical specifications, please contact your dealer or the local power supplier.
 - Avoid tugging at the cord when unplugging the power supply. Always unplug the power source at the plug itself to ensure safety.
 - Do not disassemble the adapter.
 - Do not use other adapters not provided with the tablet. Doing so may damage the tablet. This company shall not be held liable for damages caused to the computer as a result of this action.
- 4) This product may only be disassembled by an authorized service personnel of our agency. Please make sure that the maintenance seal remains intact as this may affect warranty services provided for you.
- 5) If you are setting a password, please memorize the password as forgetting the password will prevent you from starting up the product properly. If you forgot your password, please contact your supplier or authorized maintenance department. However, the actions implemented by these agencies may damage or erase all your data.

3.3 Reminders

1) Applicable users

ATTENTION: Only users with basic computer usage knowledge should be allowed to use this product. Also, avoid letting children operate this product alone. Children shall only operate this product with adult supervision.

2) Work environment

DANGER: To prevent accidents or failures, this computer shall only be used under the following environmental limits:

Contents	Acceptable range	Notes
Temperature for storage and shipment	-20°C to 50°C	
Relative humidity for storage and shipment	20% - 93% (40°C)	
Atmospheric pressure	86kPa – 106kPa	
Power source range	220V±22V · 50Hz±1Hz	
Working humidity	35% - 80%	
Working temperature	10°C - 35°C	

WARNING: To prevent the external environment (humidity, dust, food, liquids, and direct exposure to sunlight) from contaminating the product, please store the product in a ventilated and dry area. To prevent electromagnetic interference or damage, please keep the product away from other household electrical appliances (such as televisions and air conditioning).

WARNING: Please do not allow liquids or other contaminants from getting into the product as this may cause the shorting of internal components that may lead to electric shocks or fires.

ATTENTION: The product may not be able to successfully switched on if it is not warmed up from low temperature conditions. Hence, please warm the computer to room temperature (10°C - 35°C) for at least 2 hours before use.

ATTENTION: If you wish to use the tablet during your flight, please confirm the relevant information with the airline personnel. A number of airlines have stipulated restrictions concerning the use of electronic devices and have forbade the use of these products during take-off and landing.

3) Before use

WARNING: When the computer has been stored and shipped under conditions that are colder than 10°C, please warm the computer for at least 2 hours in room temperatures (10°C - 35°C) to prevent recharging damage caused by the excessively low temperatures. Do not disassemble the computer at this moment. Allow the computer to recover its temperature naturally to prevent recharging damage caused by rapid increase in temperature.

ATTENTION: Before use, the user must verify that computer connections, power supply, and other relevant items are compliant to the requirements listed in this manual.

4) Movement, delivery, and storage

ATTENTION: Move and place the computer gently.

ATTENTION: Place the product in the original package for delivery. Refer to the picture indicating the packing and storage method. Deliver the product in a sealed container.

ATTENTION: During storage, the packing material shall be placed at a safe location out of children's reach in order to prevent dangerous accidents.

When the computer has been stored and shipped in a temperature lower than 10°C, please warm the computer for at least 2 hours at room temperatures (10°C - 35°C) to prevent recharging damage due to excessively low temperatures. Do not disassemble the computer at this moment. Allow the computer to recover its temperature naturally to prevent recharging damage caused by frosting or condensation due to rapid increase in temperature.

5) Battery

To recharge the battery

If you will be working outdoors and relying on battery power for extended periods, please ensure that the battery is fully recharged before use. Full recharging time will be longer if the tablet is being used during recharge.

Before using the tablet for the first time, please recharge the battery for at least 8 hours to extend battery lifespan. Completing exhausting battery power and then fully recharging it will help maximize battery capacity if done a few times.

ATTENTION: Improper replacement of computer battery may lead to explosions. Please only replace the polymer battery under the supervision of professional maintenance personnel. Only use battery products of the same or similar model recommended by the manufacturer. Improper disposal of the battery may seriously pollute the environment. Please store used batteries properly or return the waste battery to the company's local post-sales maintenance department to prevent environmental pollution.

3.4 Power source usage reminders for the tablet

1) Power source:

WARNING: Use only a qualified two-wire power plug and socket. Unauthorized replacement of the standard power cable may lead to serious consequences. The maximum length of the power cable should not exceed 4.5 meters. Before using the power source, please make sure that you have referred to the power plug and socket descriptions to check that the power source satisfies computer usage requirements. A qualified power source is key to ensuring proper operations of the computer. Severe outcome may result otherwise.

DANGER: Using the tablet during a thunderstorm may affect the safety of your computer, your person, or other property. Do not use the computer during stormy weather. Unplug telephone wiring, network cables, power cables, and other conducting materials that may be connected to the outside world. Do not touch these cables during lightning strikes.

WARNING: Carefully check the AC power cable provided with the product. If you notice any problem, please contact the relevant dealer.

The power cable used for the tablet computer must satisfy the following safety regulations:

- CE declaration of conformity
- The power plug must be plugged in a proper and safe power source

3.5 Safety reminders

- 1) The socket used for recharging the battery shall be placed near the equipment or an accessible location. Avoid tugging at the cord when unplugging the power source. Always unplug the power source at the plug itself to ensure safety. Do not disassemble the adapter.
- 2) Do not place the product near water.
- 3) Place the product on a stable support during installation. Avoid placing it on an unstable platform to prevent drops or serious damage.
- 4) Do not place the power cable of this product in a place frequented by people to avoid the cable from being stepped on and being damaged. Do not place any item on the power cable.
- 5) Obey all warning information and labels provided on the product.
- 6) If the device will not be used for extended periods, please unplug the power source to prevent damage caused by temporary overvoltage.
- 7) Keep the product away from liquids to prevent causing fires or electrocution.
- 8) Contact a qualified professional for service or support for the following conditions:
 - The power cable or plug is worn or damaged;
 - Liquid has been splashed over the product;
 - The product has been exposed to rain or water;
 - The product fails to function properly despite following all the relevant instructions;
 - The product has been dropped or the casing has become worn;
 - The product is showing visible signs of damage.
- 9) For usage and storage temperature of this product, please refer to the reminders provided in section 3.3. Using and storing the product in environments outside the temperature range may result in permanent damage of the product.
- 10) Do not use the adapter in a place near water or other liquids. Do not allow the adapter to be exposed to water.

ATTENTION: All pictures provided in this manual are for references only. Please refer to the actual item for details.

4. Failure analysis and troubleshooting

- This chapter allows you to learn how to solve general hardware and software issues.
- Your tablet has undergone comprehensive testing and qualified system specifications prior to shipment. However, incorrect operations or negligence during the delivery process may lead to certain problems.
- This chapter provides information that can be used to reference and identify common hardware and software problems that you may encounter.
- You may handle problems encountered by referring to the instructions provided in this chapter. If the error or problem persists, please contact your dealer for service or information.

4.1 Audio problems

Problem	Recommended solution
No sound is being played	<ul style="list-style-type: none">* Please press the "+" button of the sound mode to increase the volume.* Most sound problems are software related. If your tablet was capable of playing sound normally before, the problem may be caused by software setting error.

4.2 Display screen problem

Problem	Recommended solution
When starting the system, a blank dark screen was displayed	Please make sure that the tablet is not set to [Sleep] mode. In this mode, the display screen will be turned off to save power.
The screen is flickering.	The screen may flicker a few times when starting up or shutting down the product.
Defective pixels	Process limitations in LCD screen manufacturing may lead to a few pixels that are incapable of showing color normally (these are commonly called defective pixels). This is a normal phenomenon and the product can still be used.

5. Special disclaimer

This tablet is capable of supporting multiple peripheral equipment and hardware such as a mouse and keyboard. This company has assured the compatibility and reliability of peripheral equipment provided with this product. The user should refer to the contents of the instruction manual provided with the product to ensure proper use of these items. When peripheral equipment purchased from partnering suppliers is connected to this tablet, please refer to the instruction manual provided for this equipment in order to ensure proper connection of this equipment and install corresponding drivers via a compatible operating system. There are numerous peripheral equipment suppliers on the market. In order to safeguard the consumer's rights and interests, we recommend purchasing products with proper quality assurance from reputable suppliers. If compatibility issues arise between the peripheral equipment provided by the partnering supplier and the tablet, please contact the partnering supplier for assistance.

This company has assured the functions and compatibility of software offered with this tablet (all software pre-installed in this tablet are offered free of charge to the user). The user should refer to the user manual provided together with the product to ensure proper use. There are a number of software applications offered on the market. Unless specifically required, most original software applications are capable of running normally on the tablet. To safeguard your rights and interests, please purchase original software from authorized channels. For users purchasing and installing software from partnering suppliers, please refer to the user instructions provided with the software to ensure proper operations. If compatibility issues arise between the software provided by the partnering supplier and the tablet, please contact the third party supplier for assistance.

We recommend the user to test and qualify any hardware or software product with the partnering supplier or dealer before purchasing in order to safeguard his or her rights or interests. This company does not provide the user with product replacement warranty in response to problems arising from hardware or software products provided by a partnering supplier. This company may provide technical support for these issues.

6. Product specifications

Organ / System	Windows
CPU	Intel(R) quad-core 3735F
System memory	2G
SSD storage function	32G
Display	10.1." 1280*800 IPS LCD
Touchscreen	10.1"10 point capacitive touchscreen
Magnetic screen	Magnetic screen + stylus
Card reader	Micro SD Card
Camera	Front 2 Megapixel camera Rear 5 Megapixel camera
Power source	5V/3A adapter (Supplier: Flypower, model number: PS18C050K3000CD)
Battery	8200mAH lithium battery
Dimensions	About 258.13 mm x 172.71 mm x 10.62 mm
Weight	Magnetic screen + stylus: 710g

Customer Support

For technical support or product service, see the table below or contact your reseller.

Note : You will need the product serial number.

Country/Region	Website	T = Telephone F = FAX	Email
Australia/New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 266 0101	service@in.viewsonic.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T= 1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Mérida, Yucatán. Tel: 01.999.925.19.16 Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/Malaysia/Thailand	www.viewsonic.com.sg	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

Limited Warranty

VIEWSONIC® PEN DISPLAY

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Pen Displays are warranted for 1 year for all parts and labor from the date of the first consumer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Any damage of the product due to shipment.
 - c. Removal or installation of the product.
 - d. Causes external to the product, such as electrical power fluctuations or failure.
 - e. Use of supplies or parts not meeting ViewSonic's specifications.
 - f. Normal wear and tear.
 - g. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer.

The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found in www.viewsoniceurope.com under Support/Warranty Information.



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