

# All-in-One Direct View LED Display

## Customer Maintenance Notice

Please read the user manual carefully before using this product, and follow all precautions.



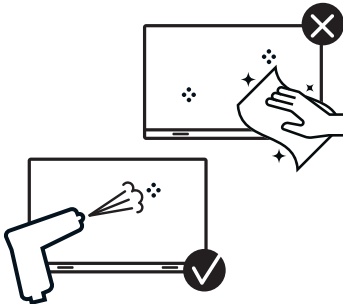
### 1. Do not touch the surface of the LED module

Properly protect the LED module. Do not touch the surface of the LED module to prevent ESD (Electrostatic discharge) damage. If the LED module is damaged or the LED diode falls off due to manual scratching or impact, it is not covered by the warranty.



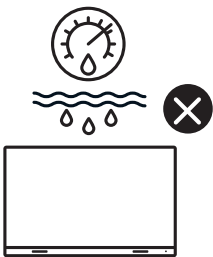
### 2. Do not disassemble the display by yourself

If the display has any problems, do not attempt to disassemble display. Please contact your dealer or installer for assistance.



### 3. Correct method to clean the surface of the LED module:

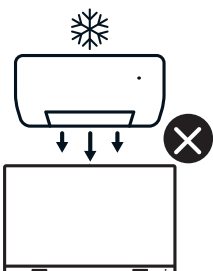
- Power off and disconnect the power plug from the wall outlet as a safety precaution before performing any type of cleaning or maintenance.
- Use cool, compressed air to remove dust when the power is off. If the dust cannot be removed, the LED module should be replaced.
- Do not scratch and do not put pressure on the panel surface with fingers or any abrasive object.
- Do not use volatile substances such as sprays, solvents, or thinners.



### 4. Ensure the operating environment meets the necessary requirements

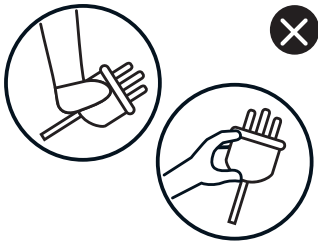
Using the LED display in humid environments for long periods of time must be avoided. Humid environments can easily oxidize and corrode the electronic boards, causing damage to the LED module.

The ideal operating environment temperature is  $22^{\circ}\text{C} \pm 10^{\circ}\text{C}$ , and the ideal relative humidity is 25% to 75% with no condensation.



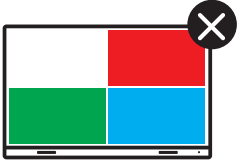
### 5. Check the air conditioning environment

A cool, well-ventilated environment should be maintained and the outlet of the air conditioner must not blow directly against the LED display; it should be at least 3 meters (3m) away from the LED display.



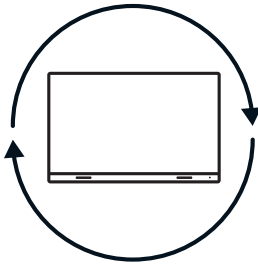
## 6. Product grounding

The main power cable, power plug, and corresponding power socket of the product must have ground wires and be grounded properly. Avoid exposing the power cable at places where people could easily step on it or kick it.



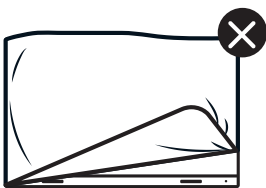
## 7. Regular use

- It is recommended to turn on the display at least once a month for more than eight (8) hours. During a wet and rainy season, it is recommended to turn on the display at least once a week.
- Avoid using full white, full red, full blue, or full green content for an extended period of time to avoid excessive power usage thus affecting the LED lifespan.



## 8. Powering on/off the machine

- If a new screen has been stowed for less than three (3) months, it can be used at normal brightness during its first use.
- If a new screen has been stowed for more than three (3) months, the brightness should be set at 30% for its first use and allowed to operate for two (2) hours continuously. After two (2) hours of use, power off for 30 minutes. The new screen is now ready for normal brightness usage.
- When turning the LED display on or off using the remote or buttons on the machine body, the switching interval should be more than 30 seconds; avoid turning the power on and off too frequently as it may cause damage or shorten the lifespan of the components.



## 9. General Precautions

- A. Do not cover the surface of the LED display with any material.
- B. Do not bring objects close to the ventilation holes of the display. Burns or personal injuries may occur if any body parts are brought too close.
- C. Keep flammable and explosive substances far away from the display wall.

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