

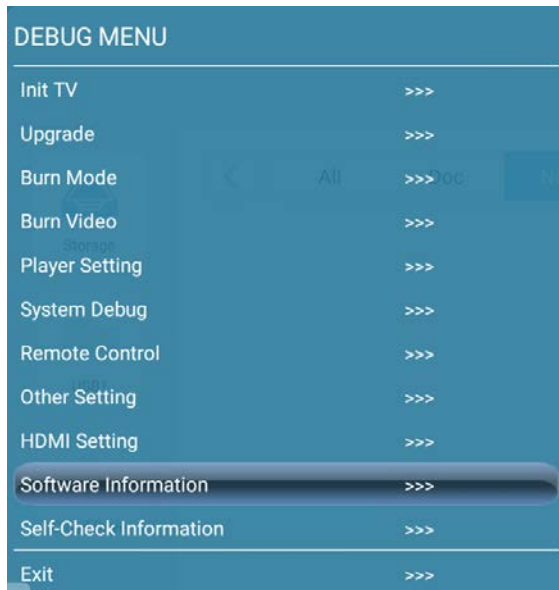
IFP5550 Firmware Upgrade Notice

Check the current firmware version:

1. Boot up the IFP5550, then press the following front keys VOL+ → VOL- → SETTINGS → HOME. This will open up the DEBUG MENU.



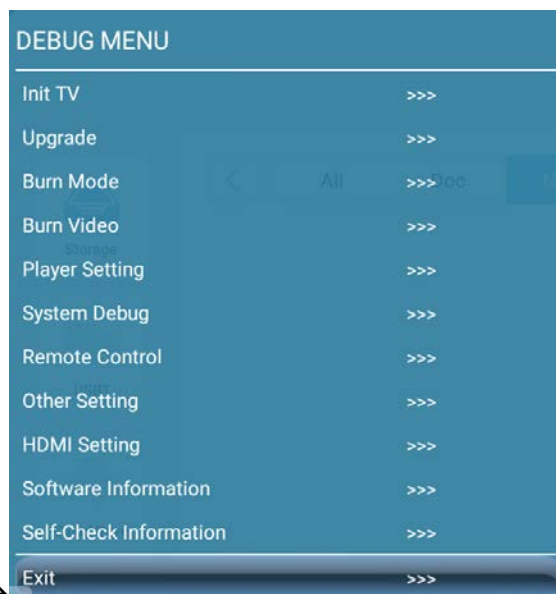
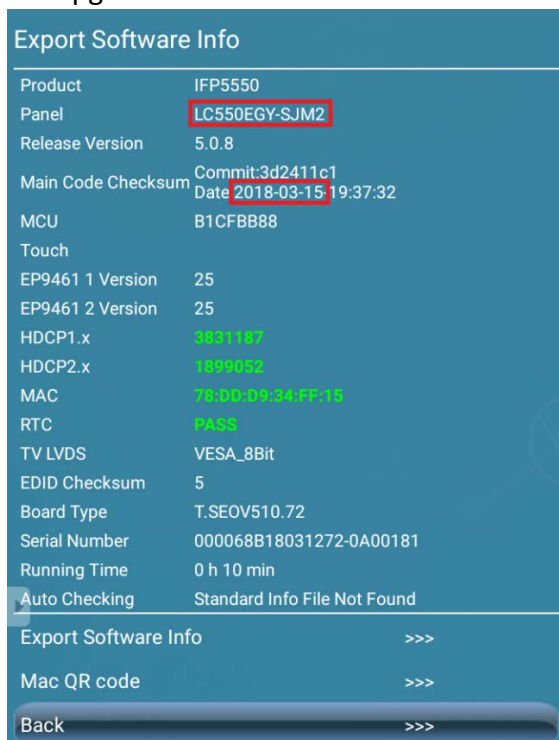
2. Click “Software Information”.



3. Check the Panel and date information.

Panel **LC550EGY-SJM2**: If the date is **2018-12-11** or after: The IFP5550 firmware does not need to upgrade. Click “Back” to return to the DEBUG MENU then click “Exit”.

Panel **LC550EGY-SJM3**: If the date is **2018-11-23** or after: The IFP5550 firmware does not need to upgrade. Click “Back” to return to the DEBUG MENU then click “Exit”.



Panel **LC550EGY-SJM2**: If the date is before **2018-12-11**: The IFP5550 firmware needs to upgrade. Click “Back” to return to the DEBUG MENU then start your firmware upgrade.

Panel **LC550EGY-SJM3**: If the date is before **2018-11-23**: The IFP5550 firmware needs to upgrade. Click “Back” to return to the DEBUG MENU then start your firmware upgrade.

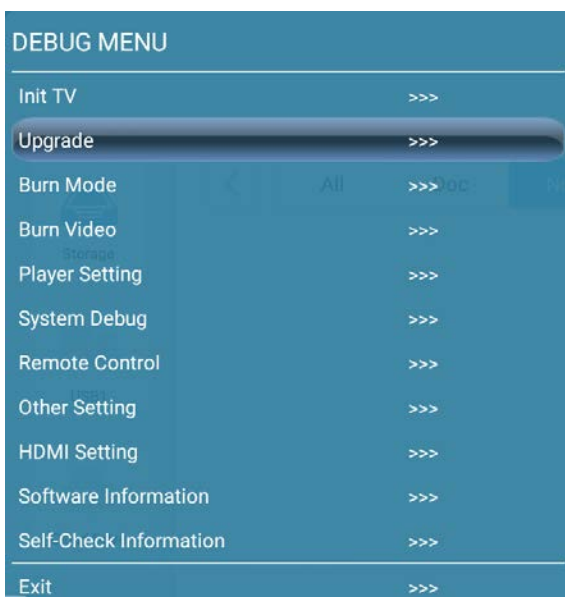
Prepare a USB drive:

1. Panel **LC550EGY-SJM2**: Click “IFP5550(**M2**) Main Firmware” download link to download “IFP5550_20181211_114831_**M2**.ZIP” from web site.
Panel **LC550EGY-SJM3**: Click “IFP5550(**M3**) Main Firmware” download link to download “IFP5550_20181123_114316_**M3**.ZIP” from web site.
2. Unzip the file then you will get “upgrade_510” folder.
3. Format your USB drive into FAT32.
4. Copy the “upgrade_510” folder to the root of the USB drive.
5. Insert the USB drive into the **USB2.0** port that is near HDMI 1 and HDMI out.

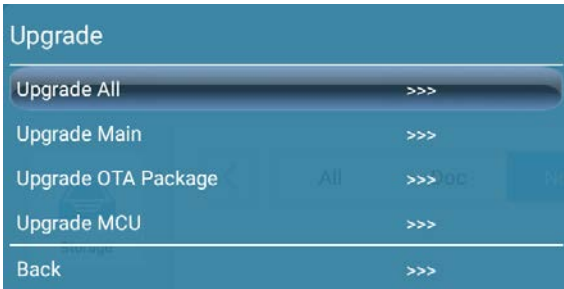


Start firmware upgrade:

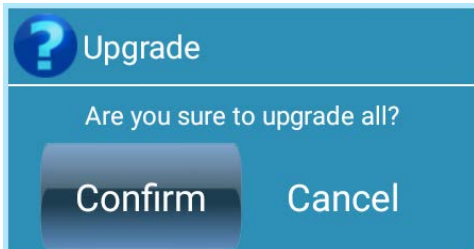
1. Shutdown and remove slot-in PC(VPC10-WP or VPC14-WP).
2. Click “Upgrade”.



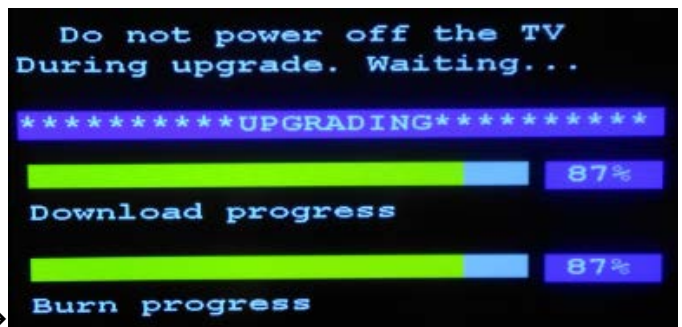
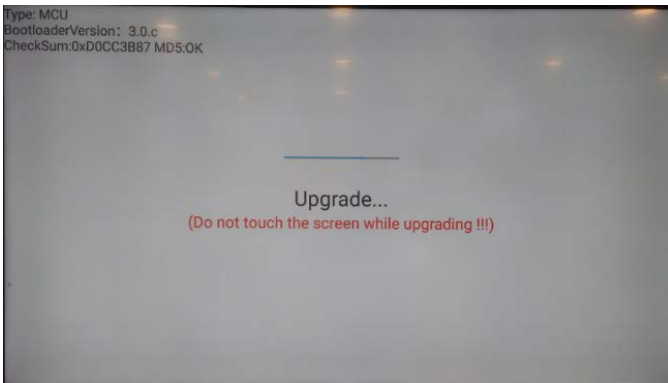
3. Click "Upgrade All".



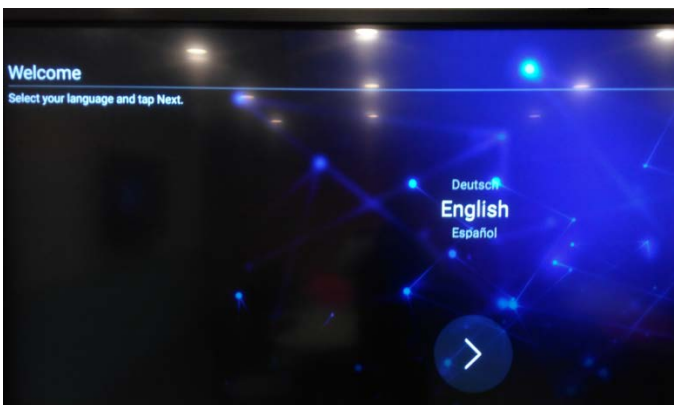
4. Click "Confirm" to upgrade firmware.



4. The power key will flash to signal that the firmware is being upgraded. The screen will restart once the firmware upgrade has been completed.



5. IFP5550 will run setup wizard.



NOTE: Make sure that you **DO NOT POWER OFF** and **DO NOT TOUCH THE SCREEN** while the device is upgrading. It will damage the main board permanently.

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